
5th ANNUAL WORKSHOP for TRANSPLANT FINANCIAL COORDINATORS

Presented by the Transplant Financial Coordinators Association

October 21-23, 2009

San Diego, California

Wednesday, October 21, 2009

7:30 am - 8:30 am **Registration & Continental Breakfast**

GENERAL SESSIONS

8:30 am-8:40 am

WELCOME

Amy Hackney, MBA, TFCA President
Business/Financial Coordinator, Methodist Dallas Medical Center

8:40 am-9:40 am

OPTN/UNOS 2009 Updates & UNOS Organ Allocation

William G. Lawrence, Esq.,
Director of Patient Affairs, UNOS, Richmond, VA

9:40 am-10:40 a.m.

TFC Best Practices Round Tables I: *Different Programs/Same Patient Concerns & Dynamics – the value of collaborating & networking with TFC Colleagues*

Moderator: Daryl Battin, MSW, LICSW - TFC & Social Worker, Department of Transplantation, Lahey Clinic, Burlington, MA

10:40 am-11:00 am

Break

11:00 am-12:00 pm

Recipient & Live Donor Billing for the OACC(s)

William P. Vaughan, Principal, Health Systems Concepts, INC., Tampa, FL;
Rebecca Dugan, Business Manager, Nazih Zuhdi Transplant Institute, Baptist Medical Center, Oklahoma City, OK.

12:00 pm-1:15 pm

Lunch

CONCURRENT BREAKOUT SESSIONS

Choose one according to experience: New TFCs (*Intro*), Seasoned TFCs (*Advanced*), or Bone Marrow TFCs (*BMT*)

1:15 pm-2:15 pm *Breakout Session A*

Intro

The Spectrum of Being a TFC – the successful TFC in the wide world of transplant finances & insurances

Bessie Plummer, Transplant Operations Manager, Thomas Jefferson University Hospital, Philadelphia, PA; Amellia Gay, Kidney/Pancreas TFC, Scott & White, Temple, TX.

Advanced

Cost Center I: Understanding the breakdown of the Cost Report & the TFC role

William P. Vaughan, Principal, Health Systems Concepts, INC., Tampa, FL;
Alexsandra Mullin, MBA, Director of Reimbursement, Health System Financial Affairs, UT Southwestern Medical Center, Dallas, TX

BMT

Incorporating New Treatments & Technologies: Can Your Program Afford It? Can You Afford NOT To?

Gary Goldstein, BMT Financial Specialist, Stanford Blood & Marrow Transplant Program, Stanford, CA

2:15 pm-3:15 pm *Breakout Session B*

Intro

Understanding Medicare – Eligibility, Entitlement, Benefits

David P. Santana, CMS Office of External Affairs, Centers for Medicare & Medicaid Services, Baltimore, MD

Advanced

Cost Center II: The significance of the Cost Report & optimizing transplant program operations

Alexsandra Mullin, MBA, Director of Reimbursement, Health System Financial Affairs, UT Southwestern Medical Center, Dallas, TX; *William P. Vaughan*, Principal, Health Systems Concepts, INC., Tampa, FL

BMT

Donor Search: The Process from A-Z

National Marrow Donor Program (NMDP)

3:15 pm-3:30 pm

Break

GENERAL SESSION

3:30 pm-4:30 pm

2009 Medicare Updates and Upcoming Initiatives -- Programmatic & Financial

David P. Santana, CMS Office of External Affairs, Centers for Medicare & Medicaid Services, Baltimore, MD

~~ *Continental breakfasts & lunches are included in the conference fee* ~~

Thursday, October 22, 2009

7:30 am-8:30 am

Continental Breakfast

GENERAL SESSIONS

8:30 am-9:30 am

Keynote Address: “The Culture of Poverty”

Todd C. Beveridge, L.I.S.W., M.H.A., Director, House of Mercy, Des Moines, IA

9:30 am-10:30 am

Paired exchange and Chain Donor Transplants: *Decrease the Waitlist & Manage Center Finances*

Jeffrey Veale, MD, Transplant Surgeon, Assistant Professor, UCLA Medical Center *Debbie Mast*, Manager, TFCs, Stanford Hospital & Clinics, Palo Alto, CA;; *Sean Van Slyck*, Director of Procurement, CTDN

10:30 am-10:45 am

Break

CONCURRENT BREAKOUT SESSIONS -- Liver/Heart/Lung, Kidney, BMT

Choose one -- the organ you work with most often or want to learn more about as a TFC

10:45 am -11:45 am

Liver/Heart/Lung

From diagnosis to transplant & post transplant care -- the role of the TFC

Patricia Hogan, TFC (10 years), Liver Transplant, Lahey Clinic, Burlington, MA; *Heart TFC*, Lung TFC

Kidney

MSP Regulatory Issues

William P. Vaughan, Principal, Health Systems Concepts, INC., Tampa, FL

BMT

From diagnosis to bone marrow transplant - the role of the adult, pediatric, and new program TFC

Michelle Dodson, BMT TFC (13 years) Western Pennsylvania Hospital, Pittsburgh, PA; *Tina Bryan*, TFC (2 years) Sarah Cannon Blood and Marrow Program, Nashville, TN

11:45 am – 1:00 pm

Lunch

GENERAL SESSIONS

1:00 pm – 1:45 pm

Helping patients meet transplant costs -- successful partnerships for fundraising

Panel: COTA, NFT, and NTAF representatives & case presentations.

1:45 pm-2:45 pm

TFC Best Practices Round Tables II: *Different Programs/Same Patient Concerns & Dynamics – Networking & Collaborating*: The Spectrum of Being a TFC, Medicare eligibility, Tricare & the VA, Finances with Live Donors, Patient Fundraising, Pediatric TFCs, Cost Report, BMT, Advocacy, Paired Exchanges, Prescription Assistance

2:45 pm-3:00 pm

Break

3:00 pm-3:45 pm

Generic Strategic Business Planning for Organ Transplant Programs – Assess & Plan for Program Growth – as part of strategic business plan assess personnel resources including the financial value of TFCs with the transplant team.

Gary Sigle RN, Administrative Director, Nazih Zuhdi Transplant Institute, Baptist Medical Center, Oklahoma City OK

3:45 pm-4:30 pm

A Credentialing Process for TFCs -- update & what's next

Rebecca Dugan, Business Manager, Nazih Zuhdi Transplant Institute, Baptist Medical Center, Oklahoma City OK & TFC Credentialing Committee

Friday, October 23, 2009

7:30 am-9:00 am

9th Annual TFCA Business Meeting /Trustee Elections

Breakfast will be served

8:00 am-9:00 am

Continental Breakfast

GENERAL SESSIONS

9:15 am-10:15 am

Medications for Transplant Patients – the role of the pharmacy and of the TFC -- Medicare B, Medicare D, copays, coinsurance, coordinating Medicare B & commercial insurances

Kristin Fox-Smith, BS, MBA, Pharmacy Billing Manager, University Health Care, Salt Lake City, UT

10:15 am-10:45 am

Break

10:45 am-11:45 am

Our patients say they cannot pay for their medications -- what happens now? - Prescription Assistance Programs (PAPs), Medicare Self Help, Medicaid, Advocacy

Kristin Fox-Smith, BS, MBA, Pharmacy Billing Manager, University Health Care, Salt Lake City, UT

11:45 am-1:00 pm

Lunch

GENERAL SESSIONS

1:00 pm-2:00 pm

Transplant Strategies for Managed Care Contracting – contract language issues, global contracts, carve outs, individual case agreements, summary market analysis.

Barry Marshall, Vice President, Transplant Services, Westchester Medical Center, Valhalla, NY

2:00 pm-3:00 pm

Transplant Billing Practices, Solutions, Resolutions: Facility charges, physician billing, managed care contract interface, charges “in the global” Physician billing/facility billing, include billing specifics for such as IVIG, plasmapheresis.

Lisa McDermott, Transplant Operations Analyst, Methodist University Hospital, Memphis, TN

3:00 pm – 3:30 pm

Wrap-Up & Evaluations

Moderators: Amy Hackney, MBA, Business Financial Coordinator, Methodist Dallas Medical Center, TFCA President; Daryl Battin, MSW, LICSW, TFC & Social Worker, Lahey Clinic, Burlington, MA; Chair, Planning Committee, 5th Annual TFCA Workshop

