

THE *Workshop* FOR
FINANCIAL COORDINATORS

OCTOBER 1-3, 2008



presented by

The Transplant Financial
Coordinators Association

Nashville, Tennessee



Wednesday, October 1, 2008



8:00 – 8:30 am **Registration & Continental Breakfast**

8:30 – 8:40 am **Welcome**

*Amy Hackney, MBA, Business/Financial Coordinator,
Methodist Dallas Medical Center
TFCA President*

8:40 – 9:40 am **UNOS/OPTN 2008 Updates**

*William G. Lawrence, Esq.
Director of Patient Affairs, UNOS/OPTN, Richmond VA*

9:40 – 10:30 am **TFC Information Exchange—Nashville Musical Chairs I**
Structured interface with other TFCs

10:30 – 10:45 am **Break in Exhibit Area**

10:45 – 11:30 am **Concurrent Breakout Session A—Choose one according to experience: *New TFCs (Intro), Seasoned TFCs (Advanced) or Bone Marrow Transplant (BMT)***

Intro

ABCs of Being a TFC I—What's in my toolkit?

Bessie Plummer, Transplant Operations Analyst, Thomas Jefferson University Hospital, Philadelphia PA; Daryl Battin, LICSW, Kidney TFC/Social Worker, Lahey Clinic, Burlington MA

Advanced

Operationalizing Transplant Global Contracts

The Children's Healthcare of Atlanta experience—where we started & where we are today.

Joyce Davis, Fiduciary Manager, Children's Healthcare of Atlanta at Egleston

BMT

Stem Cell Transplant: Making it all work—The Sarah Cannon Cancer Center Experience

Rocky Billups, RN, MS, Administrator of the Sarah Cannon Cancer Center, Director of Oncology Program Development for TriStar Division

11:30am – 12:15pm **Concurrent Breakout Session B**

Intro

ABCs of Being a TFC II—How do I use my toolkit?

Brenda Campbell-TFC, Harper University Hospital, Detroit MI; Christie Houghton-TFC, Nazih Zuhdi Transplant Institute Integris Baptist Medical Center, Oklahoma City, OK; Daryl Battin-TFC, Lahey Clinic, Burlington MA, Bessie Plummer-TFC, Thomas Jefferson University Hospital, Philadelphia PA

Wednesday, October 1, 2008

11:30am – 12:15pm **Concurrent Breakout Session B, cont.**

Advanced

Tricare & the VA—Financing Transplantation for Active Duty or Retired Military

Beverly Larson, Transplant Financial Coordinator, Sentara Norfolk General Hospital, Norfolk VA

BMT

Single Cord or Double Cord?—That’s The Question!

Diana Worthington-White, MEd, Manager of the Cellular Therapy Lab, Children’s Healthcare of Atlanta at Egleston

12:15 – 1:30 pm **Lunch**

1:30 – 2:15 pm **Concurrent Breakout Session C**

Intro

Medicare 101

David P. Santana, CMS Office of External Affairs, Centers for Medicare & Medicaid Services, Baltimore MD

Advanced

How Do You Quantify What You Do and Receive Compensation for It?

Bessie Plummer, Transplant Operations Analyst, Thomas Jefferson University Hospital, Philadelphia PA

BMT

GVHD—Stem Cell Transplantation’s Greatest Challenge

Daniel Couriel, MD, Medical Director, Allogeneic Transplantation Sarah Cannon Blood & Marrow Transplant Program

2:15 – 2:30 pm **Break in Exhibit Area**

2:30 – 3:30 pm **Medicare Advantage Plans & Special Needs Plans**

David P. Santana, CMS Office of External Affairs, Centers for Medicare & Medicaid Services, Baltimore MD

3:30 – 4:30 pm **MSP Regulatory Issues**

William P. Vaughan, Principal, Health Systems Concept, Inc., Tampa FL

4:30 – 6:00 pm **Reception: National Transplant Assistance Fund (NTAF) Celebrating 25 Years!**

“Nashville Wednesday Evening”

More information to come. Payment separate from workshop registration.

Thursday, October 2, 2008

8:00 – 8:30 am **Continental Breakfast**

8:30 – 9:30 am **Key Note Address**

Lori Hartwell, President & Founder, Renal Support Network—
founded to instill “health, happiness, and hope” into the lives
of fellow patients

9:30 – 10:30 am **TFC Information Exchange–Nashville Musical Chairs II**
Structured round table discussions

10:30 – 10:45 am **Break in Exhibit Area**

10:45 – 11:30 am **Financial Informed Consent & ABN (Advanced Benefit
Sharing Notice)**

Donna Gibson, Patient Access Manager, University of Utah
Hospitals & Clinics, Salt Lake City UT

11:30am – 12:15pm **Concurrent Breakout Sessions**—According to focus:
Kidney, Liver/Heart/Lung or BMT TFCs

Liver/Heart/Lung

Panel Presentation–TBD

Kidney

**Talking About Finances with Live Donors–Financial Coordinator
& Social Worker Perspectives**

Daryl Battin, LICSW–Transplant Financial Coordinator &
Social Worker, Lahey Clinic Kidney Transplant, Burlington MA

**National Living Donor Assistance Center: Removing Some
Financial Barriers**

Katrina Crist, MBA, Executive Director, American Society
of Transplant Surgeons; Program Manager, National Living
Donor Assistance Center

BMT

**National Marrow Donor Program (NMDP):
Reimbursement and Resources**

Debbie Jacobson, Case Management Supervisor, Office of Patient
Advocacy, NMDP; *Rick Gerds*, Finance and Strategic Analysis
Manager, NMDP

*Continental breakfasts & lunches are included in the conference fee.

The Financial Coordinators Workshop

Presented by the Transplant Financial Coordinators Association

Thursday, October 2, 2008

12:15 – 1:30 pm **Lunch**

1:30 – 2:30 pm **TFC Tag Teams—How to help my buddy with cross coverage**
Nefertaria Ector, Blood and Marrow Transplant Financial Counselor,
Children's Healthcare of Atlanta at Egleston; *Diane Bethea*,
Solid Organ Transplant Financial Coordinator, Children's Healthcare
of Atlanta at Egleston

2:30 – 2:45 pm **Break in Exhibit Area**

2:45 – 3:45 pm **Live Donor & Recipient Billing for the OACC(s)**
Pre and Post transplant: Who bills who and why?
William P. Vaughan, Principal, Health Systems Concept, Inc., Tampa FL

3:45 – 4:30 pm **Open Discussion**

"Nashville Thursday Evening"

More information to come. Payment separate from workshop registration.



Friday, October 3, 2008



8:00 – 9:15 am **8th Annual TFCA Business Meeting**

Breakfast will be served

8:30 – 9:15 am **Continental Breakfast**

9:15 – 10:30 am **Preparing the Cost Report**

What the cost report team needs and how the TFC fits into this process.

William P. Vaughan, Principal, Health Systems Concept, Inc., Tampa FL;
Alexsandra Mullin, Director of Reimbursement, Health System Financial Affairs, UT Southwestern Medical Center

10:30 – 11:00 am **Break in Exhibit Area**

11:00 am – 12:00 pm **What Can We Learn from the Cost Report?**

Cost reports can help you manage costs, help you set your rates, determine patient stay time, determine surgery and inpatient stay costs, & more.

William P. Vaughan, Principal, Health Systems Concept, Inc., Tampa FL;
Alexsandra Mullin, Director of Reimbursement, Health System Financial Affairs, UT Southwestern Medical Center

12:00 – 1:30 pm **Lunch**

1:30 – 2:45 pm **Pharmacy Medicare B & D**

Kristin Fox-Smith, BS, MPA, Pharmacy Billing Manager, University of Utah Hospitals & Clinics, Salt Lake City UT

2:45 – 3:45 pm **Successful Partnerships with Fundraising & Patient Assistance Programs (PAPs)– Case Presentations**

Panel Presentation: TFCs along with representatives from COTA, NFT, NTAF, PharmaCare/CarePlus, Novartis, Astellas, Roche, and others TBA

3:45 – 4:30 pm **Wrap-Up & Evaluations**

“Nashville Friday Night”

A Evening at the Grand Ole Opry

Payment separate from workshop registration.

General Information



Conference Hotlines

Program Registration Information (800) 292-9548, ext. 4954 or (804) 782-4954

Hotel Reservations (615) 742-6051 or Global Reservations: (800) 447-9825

Location

Sheraton Nashville Downtown

623 Union Street, Nashville, TN

Phone: (615) 742-6037

Fax: (615) 742-6057

Hotel Reservations

A block of rooms has been reserved for attendee's, sponsors and exhibitors at the Sheraton Nashville Downtown Hotel. You may make your reservation online by going to <http://www.starwoodmeeting.com/Book/tfca>. Put in your check in and checkout dates to receive the contracted group rate of \$159 for single/double and \$179.00 for triple/quad. You may also call the hotel directly at (615)742-6051. Make your reservations by August 31, 2008 to obtain the group rate. The hotel will also honor these rates three days before and after the meeting, subject to availability. Nashville is a popular destination, so please make your reservations early. TFCA cannot guarantee the group rate after August 31 st.

Accommodations

Enjoy friendly service and great facilities at the Sheraton Nashville Downtown Hotel. Located in the heart of "Music City USA," they are just two blocks from the Convention Center and the Gaylord Entertainment Center, as well as within walking distance of the historic district, the Financial District, and LP Field—home of the Titans.

Find a quiet place to relax in their 474 spacious guest rooms, including 10 suites, complete with wonderful city views. Settle in and experience the celebrated "ahhhhh" of the Sheraton Sweet SleeperSM Bed. For the added comfort of our guests, we are now a 100% non-smoking hotel.

Their attentive staff is there to help you make the most of your stay. Relax and let our concierge help arrange dinner reservations, tickets to the latest show, or a car rental. While you are there, our full-service fitness center will keep your workout routine on track. You can also stay connected with our business center.

Airline Reservations

Several major airlines, including low-cost carriers, serve the Nashville area. Typically the best fares are nonrefundable, and you can often find better prices booking online at each airline's site, however if you need assistance UNOS Conference Planning & Travel will be glad to try and assist you. Please call (800) 292-9548, ext. 4830 or 804-782-4830 Monday–Friday between 8:30am and 4:30 pm EST.

General Information

Ground Transportation

TFCA has secured a special rate with SuperShuttle. Simply go to www.supershuttle.com and enter the TFCA special code TRAZX to book the shuttle. Those that don't have internet access can call 1 (800)BLUE VAN/1 (800)258-3826. With your confirmation number go to SuperShuttle's counter located one level below baggage claim on the ground level, to the left of the exit doors to get your round trip ticket to the Sheraton.

Exhibitors

The Forum offers an additional opportunity to meet personally with representatives of a number of organizations providing a variety of goods and services.

Exhibit Hall Hours

Wednesday, October 1st, 2008:

7:30 am–4:00 pm, Exhibit Hall Open
10:30 am–10:45am, AM break with Exhibitors
2:15 pm–2:30 pm, PM break with Exhibitors

Thursday, October 2nd, 2008:

7:30 am–4:00 pm, Exhibit Hall Open
10:30 am–10:45 am, AM break with Exhibitors
2:30 pm–2:45 pm, PM break with Exhibitors

Friday, October 2nd, 2008:

7:30 am–12:00 pm, Exhibit Hall Open
10:30 am–11:00 am, AM break with Exhibitors
12:00 pm Exhibitors Tear-Down

Attire

Dress is casual business attire. Fall is a celebrated time throughout Tennessee. Visitors come from all over to see the annual changing of the leaves in mid-October. Days are warm and pleasant. Evenings require a sweater or light jacket. Since the weather is changeable, layered clothing is a good idea to accommodate sunny days and cooler nights. Although every effort is made to maintain a comfortable temperature in the meeting rooms, please bring a jacket or sweater in case the room is too cool.

Registration And Cancellations

You can register online at www.tfcassociation.org. To qualify for the early registration fee, register online by July 31st, 2008.

Cancellations must be submitted in writing. Refunds less a \$75 processing fee are available prior to July 31st, 2008. No refunds will be given for no-shows. If you cannot attend at the last minute, please feel free to send someone else in your place.

Conference Welcome/Registration Sign-In Desk Hours:

Tuesday, September 30th 1:00 pm–5:00 pm Early Registration
Wednesday, October 1st 7:30 am–4:30 pm
Thursday, October 2nd 7:30 am–4:30 pm
Friday, October 3rd 7:30 am–3:00 pm

Registration Form

Amount Enclosed: \$

Checks Made Payable to: Transplant Financial Coordinators Association, EIN 47-0832998

Mail Registration and Payment To:

UNOS Travel
Attn: Leigh Brown
700 North 4th Street
Richmond, VA 23219
Phone: (804) 782-4830 Fax: (804) 782-4995
E-Mail: brownlc@unos.org

Special Assistance

If you have a disability and require a special accommodation in order to participate fully in the conference, please mark this on your registration form when you register online. There will be a space to let us know how we can accommodate you.

Check here if you require special assistance. *Please explain below.*

Refunds less a \$75 processing fee are available for cancellations made by July 31, 2008.

Renewing your Membership?

Please complete the attached membership application and send the application with the fee at the same time you mail the Conference Registration Form.

For Membership questions, contact: Amy Hackney—amyhackney@mhd.com

